

Interview Reflection #1

Instructions: Review the notes you captured from your interview. Use this worksheet to begin the process of synthesizing what you heard and observed.

PREPARING
TO INTERVIEWINTERVIEW
QUESTIONSADDITIONAL
INTERVIEWING
TECHNIQUESINTERVIEW
REFLECTIONOBSERVATIONS
& JOURNEY
MAPPINGPREPARING
TO SHADOWSHADOW
REFLECTION

1 DESCRIBE WHO YOU INTERVIEWED

Who did you interview?

Age, gender, role, likes, dislikes, strengths, weaknesses.

2 WHAT STORIES DID YOU HEAR?

3 WHAT EMOTIONS DID YOU OBSERVE?

4 WHAT ARE THE FIVE MOST IMPORTANT THINGS YOU LEARNED THAT ARE RELEVANT TO THE PROBLEM YOU ARE EXPLORING?