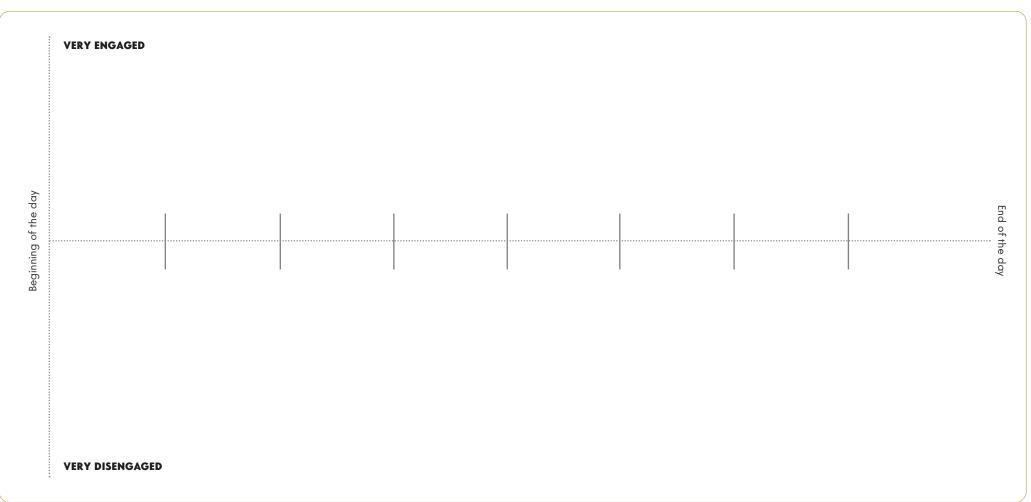
Observations & **Journey Mapping**

Instructions: Journey maps are a method of design that can help you gain more insight into a stakeholder's experience. Pick one student to observe over the course of a day. Use the framework to map how engaged you think the student was during different parts of the day. Include arriving at school, morning class, lunch, afternoon class, breaks, and dismissal.

INTERVIEW REFLECTION PREPARING TO INTERVIEW INTERVIEW QUESTIONS PREPARING TO SHADOW SHADOW REFLECTION INTERVIEWING





Take note of anything that you notice as you listen and observe.

This might include potential areas of opportunity or questions about which you might want to learn more.